

Withdrawal form

(Simply complete and send this form to withdraw from the contract)

For the attention of:

BLUE TOWER, SL

Address: Carrer Lo Gaiter de Llobregat, 08820 El Prat de Llobregat

Telephone: (+34) 933788410

e-mail address: sales@custo.com

I hereby inform you that I am withdrawing from my online sale contract for the following goods:

- Ordered on date _____ and received on date _____
- Product serial number: _____
- Name of the consumer: _____
- Consumer's address: _____

Observations (optional):

Signature and date:

Legal note:

The withdrawal period will expire 14 calendar days as of the day that you or a third party indicated by you, other than the carrier, acquired material possession of the product.

To exercise the right of withdrawal, you must notify us of your decision to withdraw from the contract through this form or by sending an email to sales@custo.com.

To meet the withdrawal period, it is sufficient that the communication regarding the exercise by you of this right is sent before the corresponding period expires.

Consequences of withdrawal:

In the event of withdrawal on your part, we will refund all payments received from you, including delivery costs (with the exception of additional costs resulting from your choice of a delivery method other than the least expensive delivery method that we offer) without any undue delay and, in any case, no later than 14 calendar days from the date we receive the product at our facilities and verify that it is in good condition. We will proceed to make said reimbursement using the same means of payment used by you for the initial transaction, unless you have expressly provided otherwise; In any case, you will not incur any expenses as a result of the refund.

You must return or deliver the products directly to us, without any undue delay and, in any case, no later than 14 calendar days from the date you notify us of your decision to withdraw from the contract. The term will be considered fulfilled if you return the goods before said term has expired.

You will have to bear the direct cost of returning the goods, unless the products have been delivered to the Customer's address and due to their nature, they cannot normally be returned by mail.

You will only be responsible for the decrease in value of the goods resulting from handling other than that necessary to establish the nature, characteristics and operation of the goods.